



**FLORENCE
IMMIGRANT
& REFUGEE
RIGHTS PROJECT**

WAIVER OF ANONYMITY FOR CRCL/OIG COMPLAINT

Date: 5/2/2014

Name: (b)(6)

A#: (b)(6)

DOB:

I authorize the Florence Immigrant and Refugee Rights Project (FIRRP) or any of its duly authorized representatives to file a complaint on my behalf with the Office of Civil Rights and Civil Liberties (CRCL) and the Office of the Inspector General (OIG). I understand that I may be contacted at the later date by either of these agencies to confirm the allegations set forth in my complaint. I understand that my filing this complaint will not negatively affect my immigration case, nor will it confer any legal immigration status on me or my dependents.

I understand that FIRRP may use my personal story in future advocacy surrounding this complaint, but that FIRRP will never use my name or any information that could be used to identify me publicly.

I understand that the filing of the complaint does not initiate representation for immigration purposes. An attorney from FIRRP will not accompany me to court unless I have an independent representation agreement with FIRRP. My participation is voluntary and willing and does not guarantee a specific outcome for immigration purposes.

I understand that this consent expires one year from the date of my signing and I may withdraw my consent at any time.

BY SIGNING THIS AGREEMENT, I INDICATE MY UNDERSTANDING AND AGREEMENT WITH ITS ENTIRE CONTENTS.

IF I DO NOT READ AND UNDERSTAND ENGLISH, THIS AGREEMENT HAS BEEN READ TO ME IN THE Spanish LANGUAGE BY (b)(6) (print name) AND I UNDERSTAND AND AGREE WITH ITS ENTIRE CONTENTS.

(b)(6)
Signature

5 2 2014
Date

DECLARATION

I, (b)(6), do swear to the following statements and information, which I believe to be true and correct to the best of my knowledge, and which have been orally translated back to me in person in the Spanish Language. I certify, under penalty of perjury, that this declaration is true and correct pursuant to 28 USC sec. 1746.

- 1) My name is (b)(6)
- 2) I speak Spanish.
- 3) I am currently residing at the [REDACTED] Shelter, located in Youngtown, Arizona.
- 4) I was born on [REDACTED], in Guatemala
- 5) On or about April 16, 2014, I crossed the U.S.-Mexico border near McAllen, Texas.
- 6) On or about April 19, 2014, I waved down a police officer to turn myself in because I had not eaten in approximately 3 days. The police officer called a border patrol officer who picked me up. This border patrol officer treated me well.
- 7) The border patrol officer drove me to a building.
- 8) I was then taken into a small office with two officers. I was told that I was going to the Guatemalan Consulate. The first official was a female officer dressed in a black uniform. She may have been Guatemalan because she reminded me of the women from my country. She spoke Spanish. She had black hair, black eyes, and was thin and tall.
- 9) The second officer was a white male dressed in a green uniform. He had green eyes and red hair. The male officer also spoke Spanish and was very tall.
- 10) This female officer accused me of lying about my birth date and age. She also insulted me. The female officer said that my federal Guatemalan ID and my birth certificate were both false documents.
- 11) The female officer threatened me. She said that if I did not say the truth about my age I would become the wife of a black male detainee and the other detainees. Then the female officer left the room and I was alone with the male officer.
- 12) The male officer told me to take off all of my clothes. He patted my body down but did not touch my private parts.
- 13) While I was still in the nude, the officer made me swear that I was telling the truth. Then he began asking me how old I was, my birth date, and where I was coming from. While I was undressed I remember the male officer laughing at me. I was undressed for about 15 minutes.

(b)(6)

- 14) After his questioning was complete, the male officer allowed me to put my clothes back on. Then he told me to sit and wait on a bench outside of the room.
- 15) When I was waiting outside of the room, a third male officer appeared. He called me a liar and then went into the small room where the second officer had undressed me. When he came back from the room, the third officer returned my identification and birth certificate that the second officer had thrown away. As he returned my documents, the third officer said that I would pay for being a liar.
- 16) Then I was taken to a larger room with more minors. I could not sleep because they did not turn the lights off the entire night. I stayed in that place for about half of the night.
- 17) I was then taken to another center with 1 adult and about 21 minors. They treated me better at the second center. I was at the second place for about 2 days.
- 18) The only time I was ever handcuffed was when I was being transferred from the second center to the airport before coming to the shelter in Arizona. My hands were handcuffed together with a chain around my waist. My ankles were also chained together.
- 19) As we travelled from Texas to Arizona, the other minors shared their stories and were treated similarly. They also had stories about being undressed and questioned about their age.

55 2014

Date

(b)(6)

CERTIFICATE OF TRANSLATION

I, (b)(6) certify that I am competent in the Spanish language. I orally interpreted the foregoing affidavit from the English to the Spanish language. This oral interpretation was true and accurate to the best of my abilities.

Date:

5/5/14

(b)(6)

From: [CRCL_DHSOIGHotline](#)
To: (b)(6)
Subject: RE: CRCL Complaint Number 14-08-CBP-0180 Box 1 email
Date: Thursday, May 22, 2014 2:53:24 PM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6)@associates.hq.dhs.gov]
Sent: Tuesday, May 20, 2014 1:25 PM
To: CRCL_DHSOIGHotline
Cc: (b)(6)
(b)(6)
Subject: CRCL Complaint Number 14-08-CBP-0180

DHS OIG,

Summary of new complaint for your review:

THIS MATTER INVOLVES AN UNACCOMPANIED MINOR. On May 6, 2014 CRCL received email correspondence from Vanessa Pineda of Florence Immigrant and Refugee Rights Project (FIRRP) on behalf of unaccompanied alien child (UAC) (b)(6) (b)(6), age 16. UAC (b)(6) alleges that while in Border Patrol custody at Brownsville, Texas on April 20, 2014 during his processing interview he was strip searched and verbally abused. In a small office with two BP agents, the female agent accused him of lying about his age and date of birth. The UAC states that the female agent insulted him, told him his Guatemalan ID and birth certificate were false documents, and she threatened that if he did not tell the truth about his age he would "become the wife of a black male detainee and the other detainees". The UAC describes the female agent as tall and thin, with black hair and

black eyes. The female agent left the room, and then the male agent told him to take off all of his clothes. The agent strip searched him, and then continued to interview him about his age for about 15 minutes, while the UAC was undressed. The UAC provided the following description of the male agent: white very tall male with green eyes and red hair. The UAC was allowed to get dressed after the interview, and a third agent gave him his documents, which the other male agent had thrown away.

(b)(6)

Office for Civil Rights and Civil Liberties
Department of Homeland Security

202-357-(b)(6)

(b)(6)

[@associates.hq.dhs.gov](mailto:(b)(6)@associates.hq.dhs.gov)

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From: CRCLCompliance
Sent: 19 Aug 2014 15:17:03 -0400
To: CRCLCompliance (b)(6)
Subject: Follow-up to DHS CRCL Complaint 14-08-CBP-0169
Attachments: Close Letter Complaint 14-08-CBP-0169.pdf

Dear Mr. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



This message, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use, or copying of this message is strictly prohibited. If you have received this message in error, please notify the sender immediately by reply e-mail, and delete the message.



Homeland
Security

August 19, 2014

(b)(6)

U.S. Department of Health and Human Services
Office of Refugee and Resettlement

(b)(6)

@acf.hhs.gov

Re: Complaint Number 14-08-CBP-0169

(b)(6)

Dear Mr.

(b)(6)

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you dated May 6, 2014. Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded the issues you have raised in a database so that we can track those issues in order to identify patterns of violations involving the treatment of unaccompanied minors, including civil rights, civil liberties such as use of force, conditions of detention, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security.

Additionally, CRCL is addressing allegations raised in this complaint in combination with other complaints that raise issues similar to the ones you raised. As we work with U.S. Customs and Border Protection to address similar allegations, we will take into account issues described in your complaint and will incorporate your information as appropriate.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

We appreciate you bringing this matter to our attention. Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties. If you have any further concerns, please contact this Office by phone at 866-644-8360, 866-644-8361 (TTY), or by email at crclcompliance@hq.dhs.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Dana Salvano-Dunn".

Dana Salvano-Dunn
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: (b)(6)
To: (b)(6)
Cc: (b)(6)
Subject: RE: For Review: Short Form Complaint Number 14-08-CBP-0169
Date: Monday, July 21, 2014 3:28:35 PM
Attachments: [Complaint No 14-08-CBP-0169 \(2\).docx](#)[DSD.docx](#)

This looks great – a few small tweaks. I don't need to see this again.

Thanks -

From: (b)(6)
Sent: Monday, June 30, 2014 3:57 PM
To: (b)(6)
Cc: (b)(6)
Subject: For Review: Short Form Complaint Number 14-08-CBP-0169

Hello (b)(6)

Recently, we opened an UAC short form Complaint Number 14-08-CBP-0169. HHS ORR sent the original complaint. The main issue is time in custody, because the 17 year old was in custody for about 4 or 5 days in RGV around March 2014. There is a secondary issue of the UAC alleging that he witnessed physical abuse against an unnamed UAC during an unknown time.

Based on discussions with (b)(6) (also email chain below), he recommends that we request approval from you to close this case without issuing short form documents, because of the increase in other more egregious UAC complaints and the other open RGV complaints that addresses the time in custody issue. Since, the original complaint was received from ORR and thus did not receive an acknowledgement letter, we would recommend sending the attached modified close info layer style letter that (b)(6) drafted and (b)(6) reviewed. Please let us know if you approve this modified course of action.

Thank you

(b)(6)
Office for Civil Rights & Civil Liberties
Department of Homeland Security
(202) 357- (b)(6) (phone)
(202) 253- (b)(6) (bb)
(b)(6) @hq.dhs.gov



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have a valid "need-to-know" without prior approval of an authorized DHS official.

From: (b)(6)
Sent: Friday, June 27, 2014 6:15 PM
To: (b)(6)
Subject: Re: For Review: Short Form Complaint Number 14-08-CBP-0169

Yes this looks good. Thanks

From: (b)(6)
Sent: Friday, June 27, 2014 03:55 PM
To: (b)(6)
Subject: RE: For Review: Short Form Complaint Number 14-08-CBP-0169

Here is the draft for the close letter. Please let me know if I need to change anything.

(b)(6)
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Office Phone: (202) 357- (b)(6)
Mobile Phone: (845) 70- (b)(6)
(b)(6) @hq.dhs.gov

From: (b)(6)
Sent: Friday, June 27, 2014 2:57 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: For Review: Short Form Complaint Number 14-08-CBP-0169

I don't think so but please send her a short email for her awareness. Thx

From: (b)(6)
Sent: Friday, June 27, 2014 2:44 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: For Review: Short Form Complaint Number 14-08-CBP-0169

I agree (b)(6) and based on our discussion, we will use the info layer close letter template for ORR to close the complaint. Administratively, do we need to do a memo or anything to (b)(6) for the file?

Thank you

(b)(6)
Office for Civil Rights & Civil Liberties
Department of Homeland Security
(202) 357- (b)(6) (phone)
(202) 253- (b)(6) (bb)
(b)(6) @hq.dhs.gov



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From: (b)(6)
Sent: Friday, June 27, 2014 2:25 PM
To: (b)(6)
Cc: (b)(6)
Subject: RE: For Review: Short Form Complaint Number 14-08-CBP-0169

Hi (b)(6)
A few edits attached. Are we sure we want to open this given the huge amount of more serious complaints (and not concerning another person) that we have? Other than excessive time in custody, which is almost a given in RGV, I'm not sure what we would get out of investigating this.

From: (b)(6)
Sent: Wednesday, June 25, 2014 11:59 AM
To: (b)(6)
Cc: (b)(6)
Subject: For Review: Short Form Complaint Number 14-08-CBP-0169

Hello (b)(6)
I have attached for your final review the OGC approved draft short form notification email for Complaint Number 14-08-CBP-0169. I have also attached the initial incoming complaint for reference.

Thank you

(b)(6)
Office for Civil Rights & Civil Liberties
Department of Homeland Security
(202) 357- (b)(6) (phone)
(202) 253- (b)(6) (bb)
(b)(6) @hq.dhs.gov



Homeland Security

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From: (b)(6)
Sent: Wednesday, June 25, 2014 11:09 AM
To: (b)(6)
Cc: (b)(6)
Subject: RE: For OGC Review: Short Form Complaint Number 14-08-CBP-0169

(b)(6)

I don't have any edits to this one, thanks.

(b)(6)

Attorney Advisor

U.S. Department of Homeland Security

Office of General Counsel, Legal Counsel Division

(b)(6)

@hq.dhs.gov

Desk: 248.94

(b)(6)

Cell: 202.657

Fax: 248.351

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From: (b)(6)
Sent: Tuesday, June 24, 2014 6:59 PM
To: (b)(6)
Cc: (b)(6)
Subject: For OGC Review: Short Form Complaint Number 14-08-CBP-0169

Hello (b)(6)

I have attached for OGC review the draft short form notification email for Complaint Number 14-08-CBP-0169. I have also attached the initial incoming complaint for reference.

Thank you

(b)(6)

Office for Civil Rights & Civil Liberties

Department of Homeland Security

(202) 357 (b)(6) (phone)

(202) 253 (b)(6) (bb)

(b)(6) [@hq.dhs.gov](mailto:(b)(6)@hq.dhs.gov)



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From: [DHSOIGHotlineMailbox](#)
To: (b)(6) CRCL DHSOIGHotline
Cc: (b)(6)
Subject: RE: CRCL Complaint Number 14-08-CBP-0169
Date: Wednesday, May 14, 2014 3:19:04 PM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should your office take any administrative or personnel action in response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6) @associates.hq.dhs.gov]
Sent: Tuesday, May 13, 2014 1:48 PM
To: CRCL DHSOIGHotline
Cc: (b)(6)
(b)(6)
Subject: CRCL Complaint Number 14-08-CBP-0169

DHS OIG,

Summary of new complaint for your review:

THIS MATTER INVOLVES AN UNACCOMPANIED MINOR. On May 6, 2014 CRCL received an email referral from Health and Human Services Office of Refugee and Resettlement (HHS ORR) on behalf of unaccompanied alien child (UAC) (b)(6) (b)(6), age 17. UAC (b)(6) alleges that he was in Border Patrol custody over 72 hours. According to EARM records, the UAC was apprehended by Border Patrol on April 28, 2014 in Hidalgo, Texas (Rio Grande Valley Sector), transported to the Brownsville Station, and then transferred to HHS ORR custody on March 2, 2014. The UAC also alleges that while in Border Patrol custody, he witnessed possible BP abuse of another UAC who had made shoe laces in the hold room, then an agent discovered them moved the UAC to another hold room, and when the UAC was transferred (b)(6) noticed that the UAC's arms and lips appeared blush purple bruising.

Thank you.

(b)(6)

Compliance Branch

Office for Civil Rights and Civil Liberties

U.S. Department of Homeland Security



(202)357-(b)(6) (o)

(b)(6)

@associates.hq.dhs.gov

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From: [CRCLCompliance](#)
To: [JOINT INTAKE](#)
Cc: [CRCLCompliance](#); (b)(6)
Subject: Regarding DHS CRCL Contact-DHS-14-0350
Date: Friday, October 10, 2014 1:01:00 PM
Attachments: 05.06.2014 (b)(6) HHS ORR.pdf

Dear Joint Intake Center,

The U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL) has reviewed the attached, above-numbered correspondence and is not opening an investigation of the matter. We have determined that it may be more appropriately handled by your unit. Accordingly, CRCL is referring this matter to you for whatever action you consider appropriate. We are notifying the complainant of the referral. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
CRCLCompliance@HQ.DHS.GOV



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From: CRCL Compliance
To: (b)(6)
Subject: Follow-up DHS CRCL Contact-DHS-14-0350
Date: Tuesday, October 14, 2014 1:56:00 PM
Attachments: [Contact-DHS-14-0350 \(05.06.2014\).pdf](#)

Dear Mr. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



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Homeland
Security

October 14, 2014

Via electronic mail

(b)(6)

U.S. Department of Health and Human Services
Office of Refugee Resettlement

(b)(6)@acf.hhs.gov

Re: Contact No. Contact-DHS-14-0350

(b)(6)

Dear Mr. (b)(6)

On May 6, 2014, the U.S. Department of Homeland Security (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you on behalf of (b)(6). Thank you for bringing your concerns to our attention. Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of DHS.

After carefully reviewing the information you provided, CRCL has recorded it in our database. This will allow us to track the issues you raised in order to identify patterns of violations within our jurisdiction. CRCL will take no further action on your information at this time.

CRCL has also determined that U.S. Customs and Border Protection (CBP) may be the appropriate component to address your concerns. We have forwarded your correspondence to CBP INFO Center for their review and any action they deem appropriate. You may contact CBP INFO Center online at <http://www.cbp.gov>. On the home page, click on the *Questions/Complaints* tab and follow the instructions provided. You may also contact CBP INFO Center by sending correspondence to the following address:

CBP INFO Center
OPA – Rosslyn
U.S. Customs and Border Protection
1300 Pennsylvania Ave., N.W.
Washington, DC 20229

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Page 078 of 176

Withheld pursuant to exemption

(b)(6)

of the Freedom of Information and Privacy Act

Page 079 of 176

Withheld pursuant to exemption

(b)(6)

of the Freedom of Information and Privacy Act

Page 080 of 176

Withheld pursuant to exemption

(b)(6)

of the Freedom of Information and Privacy Act

From: CRCLCompliance
To: (b)(6) @acf.hhs.gov
Subject: Follow-up DHS CRCL Contact-DHS-14-0349
Date: Wednesday, October 08, 2014 2:16:00 PM
Attachments: [Contact-DHS-14-0349 \(05.05.2014\).pdf](#)

Dear Mr. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



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Homeland
Security

October 8, 2014

Via Electronic Mail

(b)(6)

U.S. Department of Health and Human Services
Office of Refugee Resettlement

(b)(6)@acf.hhs.gov

Re: Contact No. Contact-DHS-14-0349 (b)(6)

Dear Mr. (b)(6)

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you on May 5, 2014 in regards to (b)(6) referred to CRCL by U.S. Department of Health and Human Services. Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded the issues you have raised in our database so that we can track those issues in order to identify patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security. CRCL will take no further action on your information at this time. For more information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: CRCLCompliance
To: (b)(6)
Cc: CRCLCompliance
Subject: RE: Border Patrol Complaints-South Texas
Date: Monday, April 21, 2014 3:18:17 PM

Dear Ms. (b)(6)

Thank you for contacting the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties (CRCL). CRCL is reviewing your correspondence and will follow up with a response in writing to Ms. (b)(6)

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
CRCLCompliance@HQ.DHS.GOV



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From: (b)(6)@gmail.com]
Sent: Monday, April 21, 2014 3:02 PM
To: CRCLCompliance
Cc: (b)(6)
Subject: Border Patrol Complaints-South Texas

Good afternoon,

I am writing to forward three border patrol complaints on behalf of children detained in UAC shelters in South Texas.

Should you have any questions, please feel free to contact (b)(6) the attorney overseeing border patrol complaints.

Thank you,

(b)(6)

Staff Attorney, Children's Project
South Texas Pro Bono Asylum Representation Project (ProBAR)
119 W. Van Buren, Ste. 204
Harlingen, TX 78550
tele: (956) 365-3775 (b)(6)
fax: (956) 365-3789

www.americanbar.org/probar

ProBAR is a project of the American Bar Association Commission on Immigration, Texas State Bar, and American Immigration Lawyers Association

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April 21, 2014

Department of Homeland Security
Attn: Office of Inspector General
245 Murray Drive, SW, Building 410
Washington, DC 20528

RE: Brownsville Border Patrol

Dear Sir or Madam:

Our office requests that the Office of Inspector General investigate the behavior of Border Patrol officers in Brownsville, Texas, where we have received a report of physical abuse of an unaccompanied minor. We are attaching the affidavit signed by the minor.

- Ms. (b)(6) who was detained at the International Education Services (IES) Shelter in Los Fresnos, Texas. For your reference the event number is (b)(6)

Ms. (b)(6) reports that she was mistreated by Border Patrol officials in or near Brownsville, Texas. She states that on or about February 17, 2014, a Border Patrol official stepped over her shin and another official slammed his knee into her rib. Ms. (b)(6) explains one Border Patrol official ran past her with a dog and stepped on her shin. Ms. (b)(6) further explains that the Border Patrol officials handcuffed the men in the group and went through their pockets and an official hurt her rib when picking up an item from one of the men's pockets.

The minor's declaration provides more detailed information on the abuse outlined above.

Unaccompanied minors who are in custody deserve the fair and humane treatment that is outlined in the Flores settlement. I trust that your agency will be able to use this information to identify any individuals involved in the abuses and to advocate for Border Patrol's compliance with the standards for treatment of minors in custody.

We are looking forward to hearing from you concerning this complaint. If you have any questions, please contact me at (956) 365-3775. Thank you for your prompt attention to this matter.

Respectfully,

(b)(6)

Attorney at Law

cc: Department of Homeland Security
Office of Civil Rights and Civil Liberties
245 Murray Drive, SW, Building 410
Washington, DC 20528

Department of Homeland Security
Joint Intake Center, ICE/CBP
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044
Via facsimile to (202) 344-3390

Department of Homeland Security
Office of Internal Audit
425 "I" Street, NW
Washington, DC 20530

Commission on Immigration
American Bar Association
740 15th Street, NW, 9th floor
Washington, DC 20005-1022
Via electronic mail

Customs and Border Patrol
Fort Brown Station
3305 S. Expressway 83
Brownsville, TX 78521

Chief Patrol Agent (b)(6),(b)(7)(C)
4400 South Expressway 281
Edinburg, TX 78539

My full and complete name is: (b)(6)
My assigned Alien number is: (b)(6)
I was detained by Border Patrol Agents at or near: Brownsville, TX
I was detained by Border Patrol Agents on or about: February 17, 2014
My age at the time I was detained: 16 FINS #: (b)(6)
Event #: (b)(6)
Border Patrol Agent: (b)(6), (b)(7)(C) Supervisor: (b)(6), (b)(7)(C)
Location of Border Patrol Agent: Brownsville, TX

I, (b)(6) declare and affirm that the following took place:

Three and a half hours after crossing the Rio Grande River, I awoke from a light sleep in the brush to discover that the other migrants in my group, had begun running all over. I was startled. I was lying down when a CBP agent ran past with his dog and stepped on my shin. It hurt and burned, but I did not cry out. I stood up and saw my group standing up and collected by CBP officers. We walked in a line together for 10 minutes. The CBP officers (2) told us to sit down. Four CBP agents on horse arrived. The CBP officers said they were going to go through everyone's things to see what they'd brought. The CBP officers only reviewed the men in my group. CBP had the men, handcuffed to each other, stand up so they could go through their pockets. I was not handcuffed. When the CBP officers arrived to the last person to check, I was nearby. I was sitting down. The CBP officer finished looking at the man's pockets and turned around to tell other CBP officers. He threw the man's phone he'd found in his pocket on the ground. He, standing up, propped his leg and slammed his knee into my rib. He was not the same CBP officer who ran over my shin.

I declare and affirm under penalty of perjury that the content of this declaration is true and correct to the best of my knowledge. **I authorize any agency or entity receiving this complaint or a copy of this complaint to release any and all information about this complaint or its investigation to South Texas Pro Bono Asylum Representation Project (ProBAR).**

(b)(6)

Signature

02/26/14

Date

I, (b)(6), hereby declare under penalty of perjury that I am competent in both English and Spanish, and have translated to the best of my abilities the foregoing affidavit from Spanish to English.

(b)(6)

Signature

2/26/14

Date

From: [CRCLCompliance](#)
To: [\(b\)\(6\)@gmail.com"](#)
Subject: Follow-up DHS CRCL Contact-DHS-14-0345
Date: Wednesday, November 12, 2014 4:06:00 PM
Attachments: [Contact-DHS-14-0345 \(04.21.2014\).pdf](#)

Dear Ms. [\(b\)\(6\)](#)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



This message, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use, or copying of this message is strictly prohibited. If you have received this message in error, please notify the sender immediately by reply e-mail, and delete the message.



Homeland
Security

November 12, 2014

Via Electronic Mail

(b)(6)

ProBAR South Texas Pro Bono Asylum Representation Project

(b)(6)@gmail.org

Re: Contact No. Contact-DHS-14-0345 (b)(6)

Dear Ms. (b)(6)

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you on April 21, 2014 on behalf of (b)(6). Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded it in a database so that we can track issues of the type you raised in order to identify patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security.

CRCL has an open complaint investigation addressing issues similar to the ones you raised. As we complete that investigation, we will take into account the issues described in your complaint and may incorporate your information, as appropriate, when we prepare our report to U.S Customs and Border Protection.

For any future correspondence you wish to send to CRCL about this matter, please include the Contact-DHS-14-0345 noted at the top of this letter. For more information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: (b)(6)
To: CRCLCompliance
Cc: (b)(6)
Subject: Border Patrol Complaints-South Texas
Date: Monday, April 21, 2014 3:02:30 PM
Attachments: CBP Complaint Brownsville (b)(6) 4-21-14.pdf
CBP complaint Hidalgo (b)(6) 4-21.pdf
CBP Complaint Hidalgo (b)(6).pdf

Good afternoon,

I am writing to forward three border patrol complaints on behalf of children detained in UAC shelters in South Texas.

Should you have any questions, please feel free to contact (b)(6) the attorney overseeing border patrol complaints.

Thank you,

(b)(6)

Staff Attorney, Children's Project
South Texas Pro Bono Asylum Representation Project (ProBAR)
119 W. Van Buren, Ste. 204
Harlingen, TX 78550
tele: (956) 365-3775, (b)(6)
fax: (956) 365-3789
www.americanbar.org/probar

ProBAR is a project of the American Bar Association Commission on Immigration, Texas State Bar, and American Immigration Lawyers Association

CONFIDENTIALITY STATEMENT:

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April 21, 2014

Department of Homeland Security
Attn: Office of Inspector General
245 Murray Drive, SW, Building 410
Washington, DC 20528

RE: Hidalgo Border Patrol

Dear Sir or Madam:

Our office requests that the Office of Inspector General investigate the behavior of Border Patrol officers in Hidalgo, Texas, where we have received a report of physical abuse and threats of bodily harm to an unaccompanied minor. We are attaching the affidavit signed by the minor.

- (b)(6) was detained at the Hennessee facility in Harlingen, Texas. For your reference the event number is (b)(6)

(b)(6) reports that he was mistreated by Border Patrol officials in or near Hidalgo, Texas. (b)(6) states that on or about February 13, 2014, he was near a railroad crossing when he saw Border Patrol officials. He explains that all of the members of his group started running when a Border Patrol official threw a stone to stop him, which hit him on the arm. (b)(6) reports that four Border Patrol officials continued to chase him until he got too tired to run. (b)(6) notes that two Border Patrol officials grabbed him by the arm so strongly that it left bruises on his left arm. The Border Patrol officials called him, "son of a bitch," "motherfucker" and "asshole."

The minor's declaration provides more detailed information on the abuse outlined above.

Unaccompanied minors who are in custody deserve the fair and humane treatment that is outlined in the Flores settlement. I trust that your agency will be able to use this information to identify any individuals involved in the abuses and to advocate for Border Patrol's compliance with the standards for treatment of minors in custody.

We are looking forward to hearing from you concerning this complaint. Please note that the minor's signature on page two of his complaint authorizes your agency to release information about any investigation of this complaint to ProBAR, and we request that you do so. If you have any questions, please contact me at (956) 365-3775. Thank you for your prompt attention to this matter.

Respectfully,

(b)(6)

Attorney at Law

cc: DHS Office of the Inspector General
245 Murray Drive, SW, Building 410/Mail Stop 2600
Washington, DC 20528
Via facsimile to (202) 254-4297

Department of Homeland Security
Office of Civil Rights and Civil Liberties
245 Murray Drive, SW, Building 410
Washington, DC 20528
Via electronic mail to CRCLCompliance@hq.dhs.gov

Department of Homeland Security
Joint Intake Center, ICE/CBP
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044
Via facsimile to (202) 344-3390

Department of Homeland Security
Office of Internal Audit
425 "I" Street, NW
Washington, DC 20530

Commission on Immigration
American Bar Association
740 15th Street, NW, 9th floor
Washington, DC 20005-1022
Via electronic mail

Customs and Border Patrol
McAllen Station
3000 West Military Highway
McAllen, TX 78503

My full and complete name is: (b)(6)

My assigned Alien number is: (b)(6)

I was detained by Border Patrol Agents at or near: Hidalgo, TX

I was detained by Border Patrol Agents on or about: 2/13/14

My age at the time I was detained: 16

FINS #: (b)(6)

Event #: (b)(6)

Border Patrol Agent: ?

Supervisor: (b)(6), (b)(7)(C)

Location of Border Patrol Agent: around Rio Grande river in Hidalgo, TX.

I, (b)(6) declare and affirm that the following took place:

2 hours after crossing the river, around a street ~~there~~ close to a railroad crossing. My grandpa & I were hiding when we saw a BP truck driving by. We were quiet and after it, passed, we walked away from it. But the BP agents saw us and told us to stop. We ran in all directions. I ran to a direction ~~away~~ away from other people in my group. But another BP agent saw me and, in order to stop me, he ~~then~~ threw a stone towards me. It hit me on my arm but I did not stop running. I stopped running when I got too ~~to~~ tired. 4 BP agents were running after me. 2 ~~of~~ grabbed me by my arm, very strongly. It ~~is~~ hurt and left bruise on my left arm. They called me "hijo de puta, ~~perdido~~, cabron", which are all offensive words in Spanish.

* "son of a bitch, mother-fucker, asshole"

I declare and affirm under penalty of perjury that the content of this declaration is true and correct to the best of my knowledge. I authorize any agency or entity receiving this complaint or a copy of this complaint to release any and all information about this complaint or its investigation to South Texas Pro Bono Asylum Representation Project (ProBAR).

(b)(6)

Signature

2/18/14

Date

I, (b)(6), hereby declare under penalty of perjury that I am competent in both English and Spanish, and have translated to the best of my abilities the foregoing affidavit from Spanish to English.

(b)(6)

Signature

2/18/14

Date

From: [CRCLCompliance](#)
To: [\(b\)\(6\)@gmail.com"](#)
Subject: Follow-up DHS CRCL Contact-DHS-14-0342
Date: Wednesday, November 12, 2014 2:28:00 PM
Attachments: [Contact-DHS-14-0342 \(04.21.2014\).pdf](#)

Dear Ms. [\(b\)\(6\)](#)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



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Homeland
Security

November 12, 2014

Via Electronic Mail

(b)(6)

ProBAR South Texas Pro Bono Asylum Representation Project

(b)(6)@gmail.com

Re: Contact No. Contact-DHS-14-0342 (b)(6)

Dear Ms. Cano:

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you on April 21, 2014 on behalf of (b)(6). Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded it in a database so that we can track issues of the type you raised in order to identify patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security.

CRCL has an open complaint investigation addressing issues similar to the ones you raised. As we complete that investigation, we will take into account the issues described in your complaint and may incorporate your information, as appropriate, when we prepare our report to U.S Customs and Border Protection.

For any future correspondence you wish to send to CRCL about this matter, please include the Contact-DHS-14-0342 noted at the top of this letter. For more information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: (b)(6)
To: [CRCLCompliance](#)
Subject: 7 CBP complaints
Date: Sunday, April 13, 2014 5:59:50 PM
Attachments: [CBP complaint Falfurrias and Brownsville \(b\)\(6\).pdf](#)
[CBP complaint Kingsville \(b\)\(6\).pdf](#)
[CBP complaint McAllen \(b\)\(6\).pdf](#)
[CBP complaint McAllen \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)

Good Evening,

I have attached seven separate CBP complaints by UACs.

Best,

(b)(6)

Children's Staff Attorney
South Texas Pro Bono Asylum Representation Project (ProBAR)
(a project of the American Bar Association Commission on Immigration)
119 W. Van Buren, Ste. 204
Harlingen, TX 78550
(b)(6)@gmail.com
tele: (956) 365-3775
fax: (956) 365-3789

April 11, 2014

Department of Homeland Security
Attn: Office of Inspector General
245 Murray Drive, SW, Building 410
Washington, DC 20528

RE: Weslaco Border Patrol

Dear Sir or Madam:

Our office requests that the Office of Inspector General investigate the behavior of Border Patrol officers in Hidalgo, Texas, where we have received a **report of threats of bodily harm of an unaccompanied minor**. We are attaching the affidavit signed by the minor.

- (b)(6) previously detained at the Baptist Child and Family Services (BCFS) facility in Harlingen, Texas. For your reference the event number is (b)(6)

(b)(6) reports being mistreated by Border Patrol Officer in or near Hidalgo, Texas. He states that on or about February 04, 2014, he was apprehended by Border Patrol Officers. (b)(6) notes that he turned his head while handcuffed and laying on the ground. (b)(6) indicates that an officer put his gun against the minor's neck. (b)(6) also notes that the officer threatened to kick and kill him.

The minor's declaration provides more detailed information on the abuse outlined above.

Unaccompanied minors who are in custody deserve the fair and humane treatment that is outlined in the Flores settlement. I trust that your agency will be able to use this information to identify any individuals involved in the abuses and to advocate for Border Patrol's compliance with the standards for treatment of minors in custody.

We are looking forward to hearing from you concerning this complaint. Please note that the minor's signature on page two of his complaint authorizes your agency to release information about any investigation of this complaint to ProBAR, and we request that you do so. If you have any questions, please contact me at (956) 365-3775. Thank you for your prompt attention to this matter.

Respectfully,

(b)(6)

Attorney at Law

cc: DHS Office of the Inspector General
245 Murray Drive, SW, Building 410/Mail Stop 2600
Washington, DC 20528
Via facsimile to (202) 254-4297

Department of Homeland Security
Office of Civil Rights and Civil Liberties
245 Murray Drive, SW, Building 410
Washington, DC 20528
Via electronic mail to CRCLCompliance@hq.dhs.gov

Department of Homeland Security
Joint Intake Center, ICE/CBP
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044
Via facsimile to (202) 344-3390

Department of Homeland Security
Office of Internal Audit
425 "I" Street, NW
Washington, DC 20530

Commission on Immigration
American Bar Association
740 15th Street, NW, 9th floor
Washington, DC 20005-1022
Via electronic mail

Customs and Border Protection
Weslaco Station
1501 E. Expressway 83
Weslaco, Texas 78559

My full and complete name is:

(b)(6)

My assigned Alien number is:

I was detained by Border Patrol Agents at or near: Hidalgo, TX

I was detained by Border Patrol Agents on or about: February 4, 2014

My age at the time I was detained: 16

FINS #:

(b)(6)

Event #:

(b)(6)

Border Patrol Agent:

(b)(6), (b)(7)(C)

Supervisor:

(b)(6), (b)(7)(C)

Location of Border Patrol Agent: Weslaco, TX

I, (b)(6) declare and affirm that the following took place:

I was under a tree with other immigrants when BP came and apprehended us. We were already in hand cuffs laying on the ground when I turned my head. At that time a BP Agent put his gun on my neck and told me, "don't move because I will kick you and then kill you." I was not trying to run. I only moved my head.

BP = Border Patrol

(b)(6)

2/19/2014
Date

(b)(6)

(b)(6)

Date _____

From: [CRCLCompliance](#)
To: [\(b\)\(6\)@americanbar.org](#)
Subject: Follow-up DHS CRCL Contact-DHS-14-0318
Date: Monday, November 10, 2014 4:47:00 PM
Attachments: [Contact-DHS-14-0318 \(04.13.2014\).pdf](#)

Dear Ms. [\(b\)\(6\)](#)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



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Homeland
Security

November 10, 2014

Via Electronic Mail

(b)(6)

ProBAR South Texas Pro Bono Asylum Representation Project

(b)(6)@americanbar.org

Re: Contact No. Contact-DHS-14-0318 (b)(6)

Dear Ms. (b)(6)

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received information from you on April 13, 2014 on behalf of (b)(6). Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded it in a database so that we can track issues of the type you raised in order to identify patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security.

CRCL has an open complaint investigation addressing issues similar to the ones you raised. As we complete that investigation, we will take into account the issues described in your complaint and may incorporate your information, as appropriate, when we prepare our report to U.S Customs and Border Protection.

For any future correspondence you wish to send to CRCL about this matter, please include the Contact-DHS-14-0318 noted at the top of this letter. For more information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: (b)(6)
To: [CRCLCompliance](#)
Subject: 7 CBP complaints
Date: Sunday, April 13, 2014 5:59:50 PM
Attachments: CBP complaint Falfurrias and Brownsville (b)(6).pdf
CBP complaint Kingsville (b)(6).pdf
CBP complaint McAllen (b)(6).pdf
CBP complaint McAllen (b)(6).pdf
CBP complaint Weslaco (b)(6).pdf
CBP complaint Weslaco (b)(6).pdf
CBP complaint Weslaco (b)(6).pdf

Good Evening,

I have attached seven separate CBP complaints by UACs.

Best,

(b)(6)

Children's Staff Attorney
South Texas Pro Bono Asylum Representation Project (ProBAR)
(a project of the American Bar Association Commission on Immigration)
119 W. Van Buren, Ste. 204
Harlingen, TX 78550
(b)(6)@gmail.com
tele: (956) 365-3775
fax: (956) 365-3789



South Texas Pro Bono Asylum Representation Project
Immigrant Children's Assistance Project

San Pedro Plaza
119 W. Van Buren Ave., Ste. 204
Harlingen, Texas 78550
(956) 365-3775 tel
(956) 365-3789 fax
probar@stcglobal.net
www.americanbar.org/probar

Kimi Jackson
Director

A project of the American Bar Association, State Bar of Texas, and
American Immigration Lawyers Association.

April 11, 2014

Department of Homeland Security
Attn: Office of Inspector General
245 Murray Drive, SW, Building 410
Washington, DC 20528

RE: Weslaco Border Patrol

Dear Sir or Madam:

Our office requests that the Office of Inspector General investigate the behavior of Border Patrol officers in Hidalgo, Texas, where we have received a **report of threats of bodily harm of an unaccompanied minor**. We are attaching the affidavit signed by the minor.

- (b)(6) currently detained at the International Education Services (IES) facility in Los Fresnos, Texas. For your reference the event number is (b)(6)

(b)(6) reports being mistreated by Border Patrol Officer in or near Hidalgo, Texas. She states that on or about February 07, 2014, she was apprehended by Border Patrol Officers. (b)(6) notes that she was facing the gravel when an officer approached and shouted, "Alto! No se mueva. Si no, le disparo!" ("Stop! Don't move. If you do [move], I'll shoot!")

The minor's declaration provides more detailed information on the abuse outlined above.

Unaccompanied minors who are in custody deserve the fair and humane treatment that is outlined in the Flores settlement. I trust that your agency will be able to use this information to identify any individuals involved in the abuses and to advocate for Border Patrol's compliance with the standards for treatment of minors in custody.

We are looking forward to hearing from you concerning this complaint. Please note that the minor's signature on page two of his complaint authorizes your agency to release information about any investigation of this complaint to ProBAR, and we request that you do so. If you have any questions, please contact me at (956) 365-3775. Thank you for your prompt attention to this matter.

Respectfully

(b)(6)

Attorney at Law

cc: DHS Office of the Inspector General
245 Murray Drive, SW, Building 410/Mail Stop 2600
Washington, DC 20528
Via facsimile to (202) 254-4297

Department of Homeland Security
Office of Civil Rights and Civil Liberties
245 Murray Drive, SW, Building 410
Washington, DC 20528
Via electronic mail to CRCLCompliance@hq.dhs.gov

Department of Homeland Security
Joint Intake Center, ICE/CBP
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044
Via facsimile to (202) 344-3390

Department of Homeland Security
Office of Internal Audit
425 "I" Street, NW
Washington, DC 20530

Commission on Immigration
American Bar Association
740 15th Street, NW, 9th floor
Washington, DC 20005-1022
Via electronic mail

Customs and Border Protection
Weslaco Station
1501 E. Expressway 83
Weslaco, Texas 78559

(b)(6)

c/o IES
32120 FM 1847
Los Fresnos, TX 78566
Via hand delivery

My full and complete name is: (b)(6)

My assigned Alien number is:

I was detained by Border Patrol Agents at or near: Hidalgo, TX

I was detained by Border Patrol Agents on or about: Feb. 7, 2014

My age at the time I was detained: 15 FINS #: (b)(6)

Event #: (b)(6)

Border Patrol Agent: ^{female agent unknown} (b)(6), (b)(7)(C) Supervisor: (b)(6), (b)(7)(C)

Location of Border Patrol Agent: Weslaco, TX

I, (b)(6), declare and affirm that the following took place:

I had already crossed the Rio Grande River. I was hiding in the brush with 16 other migrants for approximately four hours when a CBP agent appeared. This CBP agent (female) approached me while I was hunched over face down on the ground. She squeezed me with the inside of her legs and shouted, "¡Alto! No se mueva. Si no, le disparo." (stop! Don't move. If you do [move], I'll shoot). I said, "no, I will not move. I will stay here." She grabbed my head, lifted me up, and told me to walk to where the other migrants were.

I declare and affirm under penalty of perjury that the content of this declaration is true and correct to the best of my knowledge. **I authorize any agency or entity receiving this complaint or a copy of this complaint to release any and all information about this complaint or its investigation to South Texas Pro Bono Asylum Representation Project (ProBAR).**

(b)(6)

Signature

2/18/2014

Date

I, (b)(6), hereby declare under penalty of perjury that I am competent in both English and Spanish, and have translated to the best of my abilities the foregoing affidavit from Spanish to English.

(b)(6)

Signature

2/18/14

Date

From: [CRCLCompliance](#)
To: [\(b\)\(6\)@americanbar.org](#)
Subject: Follow-up DHS CRCL Contact-DHS-14-0317
Date: Tuesday, February 24, 2015 4:21:00 PM
Attachments: [Contact-DHS-14-0317 \(04.13.2014\).pdf](#)

Dear Ms. (b)(6)

Please see the attached correspondence from the U.S. Department of Homeland Security's Office for Civil Rights and Civil Liberties. Thank you.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



This message, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use, or copying of this message is strictly prohibited. If you have received this message in error, please notify the sender immediately by reply e-mail, and delete the message.



Homeland
Security

February 24, 2015

Via Electronic Mail

(b)(6)

ProBAR South Texas Pro Bono Asylum Representation Project
119 W. Van Buren, Ste. 204
Harlingen, TX 78550

(b)(6)@americanbar.org

Re: Contact No. Contact-DHS-14-0317 (b)(6)

Dear Ms (b)(6)

The U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received prosperous information from you on April 13, 2014 on behalf of [REDACTED]. Thank you for bringing your concerns to our attention.

After carefully reviewing the information you provided, CRCL has recorded the issues you have raised in our database so that we can track those issues in order to identify patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security. CRCL will take no further action on your information at this time. For more information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

Please be advised that CRCL does not provide individuals with legal or procedural rights or remedies. Accordingly, CRCL is not able to obtain any legal remedies or damages on (b)(6) behalf. Instead, we use information in correspondence like yours to find and address problems in DHS policy and its implementation. If you believe your rights have been violated, you may wish to consult an attorney. There may be time limitations that govern how quickly you need to act to protect your interests.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to CRCL. 42 U.S.C. § 2000ee-1(e). If you believe that you or someone else is a victim of such a reprisal, please contact us immediately.

Thank you again for contacting the Office for Civil Rights and Civil Liberties. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,

Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

From: (b)(6)
To: [CRCLCompliance](#)
Subject: 7 CBP complaints
Date: Sunday, April 13, 2014 5:59:50 PM
Attachments: [CBP complaint Falfurrias and Brownsville \(b\)\(6\).pdf](#)
[CBP complaint Kingsville \(b\)\(6\).pdf](#)
[CBP complaint McAllen \(b\)\(6\).pdf](#)
[CBP complaint McAllen \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)
[CBP complaint Weslaco \(b\)\(6\).pdf](#)

Good Evening,

I have attached seven separate CBP complaints by UACs.

Best,

(b)(6)

Children's Staff Attorney
South Texas Pro Bono Asylum Representation Project (ProBAR)
(a project of the American Bar Association Commission on Immigration)
119 W. Van Buren, Ste. 204
Harlingen, TX 78550
(b)(6)@gmail.com
tele: (956) 365-3775
fax: (956) 365-3789



South Texas Pro Bono Asylum Representation Project
Immigrant Children's Assistance Project

San Pedro Plaza
119 W. Van Buren Ave., Ste. 204
Harlingen, Texas 78550
(956) 365-3775 tel
(956) 365-3789 fax

probar@sbcglobal.net
www.americanbar.org/probar

Kimi Jackson
Director

A project of the American Bar Association, State Bar of Texas, and
American Immigration Lawyers Association.

April 11, 2014

Department of Homeland Security
Attn: Office of Inspector General
245 Murray Drive, SW, Building 410
Washington, DC 20528

RE: McAllen Border Patrol

Dear Sir or Madam:

Our office requests that the Office of Inspector General investigate the behavior of Border Patrol officers in Hidalgo, Texas, where we have received a **report of physical abuse of an unaccompanied minor**. We are attaching the affidavit signed by the minor.

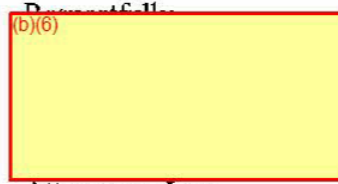
- (b)(6) previously detained at the Southwest Key (SWK), Casa Rio Grande facility in San Benito, Texas. For your references the event number is (b)(6)

(b)(6) reports being mistreated by a Border Patrol Officer in or near Hidalgo, Texas. He states that on or about January 27, 2014, Border Patrol Officers instructed the group of immigrants to lay down on the floor. (b)(6) indicated that he ducked down, but an officer picked him up and tossed him back onto the floor. (b)(6) also noted that an officer kicked him on the leg and yelled at him. (b)(6) also noted that an officer punched another young man in the face.

The minor's declaration provides more detailed information on the abuse outlined above.

Unaccompanied minors who are in custody deserve the fair and humane treatment that is outlined in the Flores settlement. I trust that your agency will be able to use this information to identify any individuals involved in the abuses and to advocate for Border Patrol's compliance with the standards for treatment of minors in custody.

We are looking forward to hearing from you concerning this complaint. Please note that the minor's signature on page two of his complaint authorizes your agency to release information about any investigation of this complaint to ProBAR, and we request that you do so. If you have any questions, please contact me at (956) 365-3775. Thank you for your prompt attention to this matter.



Attorney at Law

cc: DHS Office of the Inspector General
245 Murray Drive, SW, Building 410/Mail Stop 2600
Washington, DC 20528
Via facsimile to (202) 254-4297

Department of Homeland Security
Office for Civil Rights and Civil Liberties
245 Murray Drive, SW, Building 410
Washington, DC 20528
Via electronic mail to CRCLCompliance@hq.dhs.gov

Department of Homeland Security
Joint Intake Center, ICE/CBP
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044
Via facsimile to (202) 344-3390

Department of Homeland Security
Office of Internal Audit
425 "I" Street, NW
Washington, DC 20530

Commission on Immigration
American Bar Association
1050 Connecticut Ave., NW, Suite 400
Washington, DC 20036
Via electronic mail

Customs and Border Protection
McAllen Station
3000 West Military Highway
McAllen, TX 78503

My full and complete name is:

My assigned Alien number is:

I was detained by Border Patrol Agents at or near: Hidalgo, Texas

I was detained by Border Patrol Agents on or about: January 27, 2014

My age at the time I was detained: 13 FINS #:

Event #:

Border Patrol Agent:

Supervisor:

Location of Border Patrol Agent: Brownsville, Texas

I, (b)(6), declare and affirm that the following took place:

When they were coming, they told us to get on the floor, but we got onto the floor. I ducked down to the floor. They picked me up by my coat and then tossed me to the floor again. One of the agents kicked me in the leg. He yelled at me not to move, but I was not moving. They then handcuffed me. But I saw that they punched another young man in the face.